

# Frequently Asked Questions



## **How far in advance should I book my picnic?**

We are booking quickly and want everyone to receive their requested date. We recommend booking at least three weeks before desired picnic date and time. We do not take bookings 5 days before a requested picnic date.

## **When do I pay and how?**

When you solidify your picnic date with Reefine Celebrations you are required to pay a “Booking retainer of 50% of your “Picnic Total.” This deposit holds your date and time of your picnic. This booking retainer is non-refundable. This retainer will be used towards your “Picnic Total”. Your second payment is due 72 hours before your picnic .This payment charge will be the remaining of the amount owed of the “Picnic Total”. Payment is taken through our website

## **What is your cancellation policy?**

If you need to reschedule, this has to be done 72 hours before your scheduled picnic time. Cancellations within less than 72 hours will receive a late cancellation fee of \$100.

# Frequently Asked Questions



## **Does Piedmont Park have a picnic fee?**

Yes, we are now include a picnic fee with Piedmont Park. We are including this due to the demand, travel, and busyness of the park. Our fee is now \$50 all days of the week.

## **Can I do a picnic in my backyard or inside of my home?**

Yes and yes! We love bringing our picnics right to your home!

## **What do I do if the weather is bad on my booked picnic date?**

When booking, we require all clients to have an indoor option in the event of bad weather. We want to make sure we can accommodate your requested area, and to also make sure your picnic happens no matter the weather. If the day of your picnic it is storming we will create your picnic within your indoor option - no rescheduling allowed.

# Frequently Asked Questions



## **Do you provide food and alcohol in my picnic?**

No, but you are more than welcome to bring your own . WE do ask that you not have red sauces or wines that may stain our tables or blankets if spilled

For Set-Ups In Public Locations, Please Adhere To Local Park Rules And Regulations Redefine Celebrations will Not Be Responsibility For Guests Who Receive A Citation For These Offenses.

## **Is my pet allowed at my picnic?**

We are not allowing them at this time

## **Are shoes allowed on the blankets?**

NO, We will provide shoe covers for guest or you can remove your shoes